In a message sent to Insure.com on March 02,2000:

Dear Mr. Cybulski,

After reading your article on the Internet, I would like to pass on to you our experience with one of those so called "Justice seekers or turncoats."

My husband and I experienced a "rip off" with not one large insurance company but two and through this very unpleasant encounter we had the pleasure of meeting Mr. Mark Colbert of Mark J. Colbert Enterprises. He was once an Insurance employee and is now a "Justice Seeker" for the people. This has been almost four years and our relationship has grown to the point of calling him "our personal friend." He was the only one who took any interest in us and who gave of his time, his resources and his money to take us to San Francisco in his van and using his gas to assist us in this matter. He has called many times long distance on his dime just to give encouragement, some knowledge about the situation or to send us in the right direction. I see nothing but good coming from this "Justice Seeker" and could never over recommend him to those who are in the same situation we are in.

As far as my husband and I are concerned, there aren't enough people in this world who has the honesty and integrity that we have experienced in Mark. If only our insurance representatives had been half as honest as he is we wouldn't be in the situation we are in. Mark has genuine concern for all his clients, we just don't happen to be one of the few he has gone out of his way for. He works many long hours to seek justice and justice alone for the people he calls "his clients." If you feel this type of a person is a turncoat, then please introduce me to more of them but, I'm sure if you start a sincere search for them you will find very few.

After reading what I have just stated and if you were in the same situation my husband and I are in, could you truly call Mark and the few people who are doing this job, with no hidden agenda, a "turncoat?

Thank you for taking time to read this message, but please give some sincere thought as to who the "turncoats" really are.

Sincerely,

Patricia Bess

James and Pat Bess

Auburn, CA